



CORRIGENDUM – 04
Dated 04.07.2025

IT Services Dept., Maharashtra L.H.O.
Tender No. ITS/MAH/03 DATED 29/05/2025

It has been decided by the competent authority to update the parts of tender notice for annexure 2 and introduce technical evaluation matrix.

Annexure 2 - Eligibility Criteria

SI.NO	Eligibility Criteria	Complied (Yes/No)	Supporting documents Required
A	General		
1	Bidder must be a Government Organization / PSU / PSE / partnership firm / LLP or private / public limited company in India at least for the last 3 years.		Documentary Proof to be attached (Certificate of Incorporation)
2	Bidder must not be blacklisted / debarred by any Statutory, Regulatory or Government Authorities or Public Sector Undertakings (PSUs / PSBs) since 1st April 2019 till date.		Letter of confirmation (self- certified letter)
3	The Bidder to provide information that any of its subsidiary or associate or holding company or companies having common director/s or companies in the same group of promoters/management or partnership firms / LLPs having common partners has not participated in the bid process.		Letter of confirmation from bidder.
4	The Bidder to provide an undertaking on his letter head that all the technical features highlighted as part of Technical Scope are covered in totality in the proposal submitted by the bidder.		Letter of confirmation from bidder
5	Bidder must be in business of providing Video Wall/Audio Video solutions at least for a period of last 3 years.		Letter of confirmation (self- certified letter)

B	Financial		
1	Average Annual financial turnover of the firm for each job during the last-3-years, ending 31 st March 2025, should be Rs.20 Crores (from Indian Operations only)		<p>Audited Financial statements for the financial years 2022- 23, 2023-24 and 2024-25.</p> <p>Certified letter from the Chartered Accountant. The CA certificate in this regard should be without any riders or qualification</p>
2	Preferably Profit before tax (PBT) - Two out of last three financial years (From Indian operations only)		<p>Audited Financial statements for the financial years 202223, 2023-24 and 2024-25.</p> <p>Certified letter from the Chartered Accountant. The CA certificate in this regard should be without any riders or Qualification</p>
3	Bidder should have received ISO 9001:2015 certification and other applicable certifications.		Copies of relevant Valid Certificates

C	Experience & Support Infrastructure		
1	<p>The Bidder must have experience of successfully completed similar jobs i.e. TENDER FOR SYSTEM INTEGRATORS FOR SUPPLY, INSTALLATION, TESTING AND COMMISSIONING OF AUDIO-VISUAL SYSTEM (Preferably one order with Active LED with Videowall Processor)” during last -3- years satisfying any of the following conditions:</p> <p>a) Three similar completed works for each job costing not less than Rs.4 Crore (or)</p> <p>b) Two similar completed works for each job costing not less than Rs.5 Crore (or)</p> <p>c) One similar completed works for each job costing not less than Rs. 8 Crore</p>		<p>Documentary Proof for implementation of order / contract execution / completion certificate/ Performance certificate copy.</p>
2	<p>Must have direct support team in Pune</p>		<p>Letter of confirmation (self- certified letter) along with detail of support team and proof of address.</p>
3	<p>Bidder must have technically qualified engineers who have expertise and certification to support the installations of Video Wall & AV Solution</p>		<p>Letter of confirmation (self- certified letter)</p>
D	Others		
1	<p>Letter from all OEMs (consisting major components in the proposed solution) regarding the unconditional acceptance of terms and condition related to support for their products during warranty and subsequent AMC period if vendor fails to do so.</p>		<p>Unconditional acceptance Letter from OEM(s) is mandatory</p>
2	<p>Bidder must be an authorized partner with all OEMs (consisting major components in the proposed solution) at least for the last 3 years.</p>		<p>Certificate from OEM to be submitted</p>
3	<p>OEM (consisting major components in the proposed solution) must ensure that the Hardware to be supplied will not be End of Sale in next 3 years and End of Support in next 5 years from End of Sale.</p>		<p>Letter of undertaking from the OEM.</p>

4	Bill of Materials and Make & Model		Bidder to provide detailed Bill of Materials along with approved Make & Model
5	Point wise technical specification compliance.		Bidder to provide point wise technical specification compliance for complete BOQ

Name
Address
Date :

Authorized Signatory with Seal

TECHNICAL BID EVALUATION MATRIX

Maximum Score for Technical Bid Evaluation

100 Marks

Minimum marks required for qualifying in Technical Bid Evaluation

60 Marks

Technical bid of the Bidder will be evaluated based on the information duly supported by the documents submitted and based on the following evaluation matrix

During the Technical evaluation, each bidder will be assigned marks, out of total of 100 marks, as per the criteria below

SN	PARTICULARS		MARKS	SELF EVALUATION
1	Number of Years in Operations as on 30.04.2025		Max. 10 Marks	
	A	3 years and up to 10 years	5	
	B	More than 10 years and up to 15 years	7	
	C	More than 15 years	10	
2	Average Annual Turnover for the last three years as on 30.04.2025		Max. 20 Marks	
	A	₹20 Cr and up to ₹ 50 Cr	5	
	B	More than ₹ 50 Cr and up to ₹ 100 Cr	10	
	C	More than ₹100 Cr	20	
3	Valid membership of AVIX(Audio Visual and Integrated Experience Association) Previously known as Infocomm or Any other accredited body		Max. 10 Marks	
4	AVIXA Certified technology Specialist (CTS)/Any other Accredited body personnel		Max. 10 Marks	
		1 Personnel	5	
		More than one Person	10	
5	Valid ISO 9001:2015, ISO/IEC 20000-1:2018 and other Applicable/Similar certificates (2 Marks for each Certificate)		Max. 10 Marks	
6	The Bidder should have TOP rated Partners of OEM as on date of publish of RFP.		Max. 10 Marks	

7	Performance Certificates from the Banks, Financial Institutions, Central & State Govt. Departments / Organisations, PSUs, MNCs, etc		Max 20 Marks	
		Experience in carrying out Similar Works During last 3 years for Central Government, State Government, Public Sector Undertaking, Autonomous Bodies		
		a) One Project Costing 8 Cr and above - 20 Marks.	20	
		b) Two similar completed works for each job costing not less than Rs.5 Crore - 10 Marks	10	
		c) Three similar completed works for each job costing not less than Rs.4 Crore - 5 marks	5	
8		24 X 7 Dedicated Toll-Free Number and Online Helpdesk Support System (5 Mark Each)	Max. 10 Marks	

Note: The bidder shall submit self-assessed technical score based on the evaluation criteria mentioned above. However, the final technical marks will be awarded by the Tender committee based on the supporting documents submitted along with the bid. These marks of the committee of the Bank will be final and binding on all the bidders. No correspondence or representation in this regard shall be entertained.

All Supporting documents submitted for technical evaluation & confirming eligibility Criteria should bear dates prior to RFP date (* wherever applicable)

Authorized Signatory Name:

Designation:

Vendor's Corporate Name Address (Email and Phone #)